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UNITED STATES DISTRICT COURT By: Deputy Clerk
FOR THE NORTHERN DISTRICT OF GEORGIA
ROME DIVISION

IN RE: TRI-STATE CREMATORY LITIGATION

MDL DOCKET NO. 1467

PLAINTIFFS' RESPONSE TO GILMORE FUNERAL HOME LLC'S STATEMENT OF MATERIAL FACTS AS TO WHICH THERE IS NO GENUINE ISSUE FOR TRIAL

Plaintiffs hereby respond to Defendant R. Gilmore Funeral Home, Inc.'s Statement of Material Facts as to which it alleges there is No Genuine Issue for Trial, pursuant to United States District Court for the Northern District of Georgia, Local Rule 56.1(B)(2) as follows:

1.

Gilmore Funeral Home, LLC was formed March 1, 2001 when Gilmore Funeral Home, LLC purchased Gilmore Funeral Home from Harold Gilmore. (Deposition of Wayne Bush, p. 8-10).

RESPONSE: Not disputed.

2.

Wayne Bush is the manager of Gilmore Funeral Home, LLC and has been a licensed funeral director in the State of Tennessee since 1996 and a licensed embalmer in the State of Tennessee since 1995. (Wayne Bush Affidavit ¶ 2).

RESPONSE: Not disputed.

3.

Gilmore Funeral Home, LLC dealt with Tri-State Crematory on only one cremation. The body of Robert W. Kamm, deceased June 13, 2001, was sent to Tri-State Crematory because of a prior arrangement between the Kamm family and Harold Gilmore. (Bush Aff. ¶ 5).

RESPONSE: It is not disputed that Gilmore has contended that it sent one decedent to Tri-State for cremation during the class period. However, the accuracy of such contention is unknown and unknowable as any such records, if existing, are within the control of Gilmore. Additionally, Defendant Gilmore Funeral Home selected a third party crematory which failed to maintain contemporaneous decedent records or identification procedures. See Brent Marsh deposition, p. 135.

4.

Based on a Tri-State Crematory authorization signed April 15, 1994, and representations from former Gilmore Funeral Home owner Harold Gilmore, Wayne Bush arranged for Tri-State to handle the cremation of Robert W. Kamm. (Bush Aff. ¶ 5).

RESPONSE: Not disputed.

5.

Brent Marsh transported Mr. Kamm's body to Tri-State Crematory. (Bush Aff. ¶ 6).

RESPONSE: It is not disputed that Gilmore alleges that Brent Marsh retrieved Mr. Kamm's body. Mr. Bush is not in position to know what happened thereafter; Gilmore failed to instruct, properly direct or monitor Tri-State Crematory with regard to the performance of cremations. It is disputed that Gilmore met the standard of care required of a funeral director and funeral home in selecting, monitoring, and supervising a third-party crematory and it is disputed that a licensed funeral director could delegate his duties to an unlicensed crematory. See expert witness disclosures of Charles Crawford and Donald Douthit, and class certification hearing testimony of Charles Crawford (Transcript I, at 98-109, 122) and defense expert Kroboth (Transcript II, at 154), and the standard published by the Cremation Association of North America regarding the requirements of the standard of care for a funeral home in selecting a third party crematory. (Exhibit 1)

6.

Wayne Bush and Brent Marsh properly completed the authorizations, transit permits, and other paperwork necessary for transfer of Mr. Kamm's body to Mr. Marsh and transport of the body to Tri-State Crematory. (Bush Aff. ¶ 6).

RESPONSE: Disputed. For instance, the funeral homes failed to maintain any contemporaneous records that would show the date, time and person(s) involved in the transfer of remains between the funeral home and Tri-State, as used by other crematories. (Lehman deposition, 40; Schrader deposition, 55–56; Wilbanks deposition, 85-86; Hargis deposition, 50, 68, 72–73). Out of all of the files produced by all of the funeral homes for some 1600 decedents – totaling more than 30 bankers' boxes of documents – there

were only five such records.

7.

Mr. Marsh was professional and courteous in all respects and handled Mr. Kamm's body with dignity and respect when the body was transferred into Mr. Marsh's vehicle. (Bush Aff. ¶ 6).

RESPONSE: This contention is not disputed.

8.

No potential plaintiffs or class members have come forward alleging claims against Defendant Gilmore Funeral Homes, LLC.

RESPONSE: Not disputed; neither potential plaintiffs nor class members are required to "come forward" until a later point. See Class Certification Order, March 17, 2003.

Dated this W day 2003

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PROOF OF SERVICE BY MAIL

I hereby certify that a copy of the foregoing was served by postage prepaid United States mail on the _______ of November, 2003 addressed to those listed below:

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(To be scanned in place of tab)



EXHIBIT 1

CANA Guidelines

For Funeral Directors Who Do Not Have A Crematory – What To Inspect

The purpose of this document is to provide the funeral director, who is acting as the agent of the family, with a list of questions that the cremation facility should be able to answer or provide the necessary information so that the funeral director can make an informed decision as to the competency and the adequacy of the cremation facility.

ADMINISTRATION

- A. Review the cremation facility cremation authorization form. Does the form comply with state law? Has the authorization form been reviewed by legal counsel?
- B. Review the rules and regulations of the cremation facility. Are they available to the general public? Review the price list and services offered. Is the price list and services available to the general public?
- C. Does the cremation facility have a policy and procedures manual? Is there a synopsis of the manual available to the general public?
- D. How are the records of the cremation facility maintained and stored? How long are they stored?
- E. Is the cremation facility subject to inspections by local, state, provincial or federal regulatory agencies? If so, are there any reports that can be reviewed?

- F. Are any permits or licenses required to operate the cremation facility? Are they posted in the facility, if required?
- G. Are maintenance logs or reports kept on the cremation equipment? Are maintenance inspections performed on a routine basis?
- H. Is the cremation facility a current member of the Cremation Association of North America or some other cremation association?
- I. Have the cremation technicians received any formal training from CANA or some other certifying agency in cremation operations?
- J. Are the employees of the cremation facility well-mannered, informed, dressed appropriately and professional?
- K. Is the cremation facility adequately insured? What are the limits of liability?

CANA GUIDELINES

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TACILITY

- A. Is the cremation facility clean, neat, orderly and secure?
- B. Is the holding or storage for casket/containerized human remains clean, neat, orderly and secure? Are there individual holding spaces for each casket/container? Is the holding or storage area refrigerated?
- C. Is the cremation facility open to inspection by the general public?
- D. Is there an area for the family to allow them to witness the placing of the casket/container into the cremation unit?
- E. Is the cremation facility handicap accessible?
- F. Does the cremation facility have an area for committal services?
- G. Is the processing and packaging area clean, neat, orderly and secure?

PERATIONS

- A. What methods does the cremation facility employ to preserve the identity of the human remains?
- B. What is the cremation facility policy on time to perform cremation and prepare cremated remains for final disposition?
- C. Is the cremation process monitored at all times by a cremation technician?
- D. What is the cremation facility policy on disposal of surgical prosthesis?
- Classically Elegent Urns & Exclusive Specializing in onyx, marble, gr≥nite & aluminum alloy urns - Apple shape orn made by sigminum alloy that is quakeproof. [[ameproof, waterlight &coldation resistant - Sculpture Buddhism Bible for Buddhis* 2 in 1 um outside payx. Inside brace is newly designed with patent . Orders are roceived 24 hours a day Chienmin Trading Ltd. www.ashurns.com Tel: 1-604-809-9921 Fax: 1-6D4-528-9923

- E. Does the cremation facility contract for biohazard disposal?
- F. Does the cremation facility perform cremations of anatomical or pathological human remains? If so, what is their policy?
- G. If all of the recovered cremated remains will not fit in a single receptacle, what is the policy of the cremation facility in handling the excess?

WHAT TO DO

CONTINUED FROM PAGE 18

try to remain calm. Calmness evokes confidence, while tension suggests that you may have something to conceai. Don't rush; enunciate.

9. Stay "on the record."
Information provided "off the record" does a reporter little good. Discuss sensitive issues in terms that protect you but that provide the reporter with useful information. "No comment" is an inadvisable response to a difficult question, suggesting that you are trying to conceal guilt. Instead, offer an explanation: "We're still investigating that matter," or "That's a personal matter and we need to preserve confidentiality."

- 10. Stay on track. Answer questions directly and concisely. Radio and television reporters in particular want short "sound bites" punchy, witty, wise, insightful observations of no more than 10 seconds. Don't my to be a stand-up comic, but if a snappy turn of phrase comes to mind, use it.
- 11. Be helpful. Offer to send background information to the reporter by fax or small. If the reporter agrees, send material that will enhance understanding of the topic. While the reporter may not necessarily use the information for this particular story, such assistance helps establish a trusting, cooperative relationship that could invite the reporter to return to you for expert commentary on future stories.
 - 12. Beware what you wear. Dress

appropriately, particularly if you're going to be photographed. Solid, dark colors are best for television. Suggest settings that are visually interesting and underscore the story subject. Dispense with jangly jewelry if you're being interviewed on television or radio.

If you are pleased with the story, let the reporter know in a note or phone call.

These tips cover nonconfrontational news contacts. Times of crisis, however, call for special preparedness and responses. A written news media policy can provide guidelines to all of your employees for interaction with news reporters.

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CANA PROCEDURES

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between the top of the plastic bag and lid of the container, this space should be filled with suitable packing material, such as, shredded white paper or styrofoam : sheets. The lid can then be closed and secured.

- E. Before any permanent label is affixed to the temporary receptacle, check the ID disc number and the ID card, all label and certificates for compatibility and accuracy.
- F. If you are placing the temporary receptacle into a corrugated box, a permanent label should be affixed to the corrugated box. Seal the corrugated box using reinforcement tape.

